

WEST STRATEGIC NEIGHBOURHOOD FORUM

Day: Thursday
Date: 21 January 2021
Time: 6.30 pm
Place: Zoom Meeting

| Item No. | AGENDA | Page No |
|----------|--|---------|
| 1. | APOLOGIES FOR ABSENCE To receive any apologies for absence. | |
| 2. | MINUTES To receive the Minutes of the meeting of the West Strategic Neighbourhood Forum held on 15 October 2020. | 1 - 4 |
| 3. | CENSUS 2021 To receive a presentation from the Census Engagement Manager for Tameside, Office for National Statistics. | 5 - 12 |
| 4. | COVID-19 UPDATE To receive a presentation from the Public Health Consultant. | 13 - 24 |
| 5. | DEVELOPING COMMUNITY CHAMPIONS MODEL To receive a presentation from the Public Health Consultant. | 25 - 34 |
| 6. | COVID-19 VACCINATION ROLLOUT To receive a presentation from the Director of Commissioning. | 35 - 42 |
| 7. | CHILDREN'S WORK ON NEIGHBOURHOODS / SCHOOLS AND HUMANITARIAN HUB To receive a presentation from the Assistant Director of Children's Services. | 43 - 56 |

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WEST STRATEGIC NEIGHBOURHOOD FORUM

15 October 2020

Commenced: 6.30pm

Terminated: 7.30pm

Present: Councillors Ward (Chair), Boyle, Cooney, Gwynne, A Holland (Vice-Chair), B Holland, Jones, Martin, Mills, Naylor, Newton, Quinn, Reid, Ricci, Ryan, M Smith, T Smith and Warrington

1 MINUTES

RESOLVED

The minutes of the meeting of the West Strategic Neighbourhood Forum held on 16 January 2020 be approved as a correct record.

2. COVID 19 UPDATE

The Director of Operations and Neighbourhoods submitted a presentation updating Members in respect of the situation in Tameside in respect of Covid-19.

The Director began by reiterating the key messages as follows:

- Regularly wash your hands (20 seconds with soap and running water)
- Maintain social distancing (2m / or 1m with other precautions)
- Wear a face covering
- People with symptoms must isolate and stay at home for 10 days (and anyone in the house for 14 days)
- People with symptoms must get a test

The changes to restrictions locally were then outlined:

- Hospitality venues now closing from 10pm – 5am
- Increased fines for enforcement action £1000 first offence
- The number restrictions on weddings to 15 people and religious ceremonies/celebrations to 6
- Face coverings for all hospitality and retail workers
- Funerals 30 people limit
- Now illegal not to self-isolate when required to do so. (£200 fine)
- Introduction of the £500 test and trace support payment for those eligible from 12 October 2020

The Director made reference to the new 'Tier' system announced by the Government earlier in the week. He stated that Greater Manchester (including Tameside) was in Tier 2, which was the 'high' risk category (with Tier 1 being medium risk and Tier 3 very high risk). The same restrictions as above applied, including not mixing indoors unless people are in the same social bubble.

The Director explained that rates had increased in recent weeks across all boroughs of Greater Manchester, including Tameside. As of the previous week, there were 336 new cases with 309 the previous week, with predominantly young, white British, working age group being affected. There was also an increase in the BAME community (20% of new cases – particularly children). There have been further increases in older people with increased deaths and ICU admissions. The spread appeared to be across the Borough, with some spread linked to hospitality, workplaces, schools/education settings, care homes and hospital.

The importance of getting a test, should anyone show symptoms of the virus, was emphasised and details of the new local testing facility at Darnton Road, Ashton-under-Lyne were given. The facility was open 7 days a week, 8am – 8pm. Appointment was essential either by phone on 119 or online at: www.nhs.uk/conditions/coronaviruscovid-19

Information was also given in respect of the NHS Covid-19 app, part of a large scale coronavirus testing and contact tracing programme in England and Wales. Used alongside Contact Tracing to notify users if they came in to contact with someone who had tested positive for coronavirus – including people they don't personally know. It also aided understanding if the virus was spreading in a particular area. Helping the Local Authority to respond quicker, stopping the spread and saving lives. The app protected user anonymity and nobody, including the government, would know who or where a user was.

Members sought clarity on a number of issues, including: the impact of the restrictions on the Licensed Taxi trade and local businesses. Members also raised concerns in respect of ensuring that everyone understood the level of restrictions, in light of the recent announcement of the Tier system and the impact on vulnerable residents and how best their needs could be met, going forward. The promotion of the NHS Covid-19 app was also highlighted.

It was explained that pressure on the NHS was increasing significantly, and there were concerns going into winter with the usual seasonal pressures. It was anticipated that the Nightingale Hospital in Manchester would be required in the coming weeks and months and was currently being prepared for use.

RESOLVED

That the content of the presentation be noted.

3. MINIMUM LICENSING STANDARDS CONSULTATION

The Director of Operations and Neighbourhoods gave details of proposals put forward to introduce a Greater Manchester Minimum Licensing Standard for taxis to support the wider Clean Air Plan. The proposals focused on four areas:

- Drivers – common standards
- Vehicles – accessibility and emissions
- Operators - accountability
- Local authorities – licensing and enforcement

It was hoped that the proposals would achieve a single vision for licensed vehicles across the 10 local authority areas and lead to a zero emissions taxi fleet.

The Director of Operations and Neighbourhoods advised that the consultation was launched on 8 October 2020 for eight weeks.

The Director stated that the consultation would not only allow local people to give their views but also provide an opportunity to dispel a number of myths related to the proposals.

RESOLVED

That the content of the presentation be noted.

4. CLEAN AIR PLAN CONSULTATION

The Director of Operations and Neighbourhoods informed the Forum of the implementation of the Greater Manchester Clean Air Zone. He explained that air pollution was linked to a range of serious health conditions and contributed to around 1,200 early deaths in Greater Manchester each year.

Forum Members were informed that local authorities across Greater Manchester had been mandated by central Government to bring nitrogen dioxide levels on local roads within legal limits as soon as possible. The 10 Greater Manchester local authorities had worked together to consider a wide range of measures to tackle air pollution, including a Clean Air Zone. A public consultation on the planned Clean Air Zone would be launched on 8 October 2020, to run alongside the consultation on Minimum Licensing Standard for taxi drivers. It would apply only to the most polluting commercial vehicles. The scheme would include financial assistance to help the city region's people and businesses to switch to cleaner vehicles and avoid the charge.

Feedback could be emailed to: cleanairgm@aecom.com

Further to a query from Members, the Director of Operations and Neighbourhoods clarified that private vehicles would not be included in the scheme.

RESOLVED

That the content of the presentation be noted.

CHAIR

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Census 2021 in Tameside

@Census2021 | @Cyfrifiad2021

Census 2021

- The census is a survey organised by the ONS that happens every 10 years - and every household takes part.
- Census 2021 is “Digital-First”, 90% of households receiving a Census Invitation Pack, 10% paper version. Paper Questionnaires are available to all.
- **Census Day 2021 - March 21st**
- **What’s New ? 3 new topics (Service in Armed Forces / Gender Identity / Sexual Orientation)**
- **Completion of the Census affects future local funding. So we need a big push to represent Tameside.**

Why is the Census important to Tameside ?

census
2021

- **Census 2021 provides us with the most detailed demographic information about society; it will provide information on key demographics, living arrangements, health, education and the jobs we do and the data from it will help inform policy at a local and national level for years to come. It will also provide us with important insights into the impact of the pandemic on our society.**
Completion of the Census affects future local funding. So we need a big push to represent Tameside effectively ensuring services and funding are directed to those places where they are most needed
- **The Census impacts on Health Services incl. GP Surgeries, Schools & Transport Links**
- **Impact of Covid-19 - Yes, Census 2021 is going ahead**



Tameside Key Population Groups

Key Population Groups identified as Hard to Reach. To ensure a successful Census for Tameside, we need to engage effectively with these groups:

- **Pakistani**
- **Bangladeshi**
- **Indian**
- **Eastern European**
- **Adults 80 +**
- **Low Income Households**
- **Veterans**
- **People Lacking Digital Skills Aged 65 +**
- **Digital Access - Economic & Skills**
- **Mental Health & Wellbeing**

Engagement to date

census
2021

- **BAME - Mosques / Temples - Imam Ghulam (Ashton Central Mosque) & Others**
- **Councillor Network - Individual meetings / Development Sessions**
- **Action Together - Dawn Acton**
- **Age UK / Foodbanks**
- **Diversity Matters**
- **Numerous Charities**
- **Eastern European Supermarkets**
- **All Housing Associations**
- **Veterans - TASC - David Brown**
- **Media - Correspondent / Reporter & Radio / In & Around**
- **TOG Mind**



Local Knowledge is Key



- **Local knowledge and expertise is essential to support a successful census in your area. It helps to ensure census information continues to improve, protect and save lives**
- **We need to know of any groups we can engage with**
- **Mechanisms you may have for getting the message out about the census to residents**

Online Census Support Centres



- **We acknowledge the difficulties some residents will have in completing the census online – lack of technology or digital skills**
- **Running six online census support centres - Main Hub - Ashton Library with 5 other local libraries : Denton / Droylsden, Hattersley / Hyde and Stalybridge**
- **Residents will be able to access PCs to complete the census themselves within the library**
- **Residents will be able to access assistance from a trained advisor to complete the census**
- **Impact of Covid-19 on our ability to deliver this offer**

Thank you
Any questions?

Neighbourhood Forums

January 2021

COVID-19 Update

Page 13

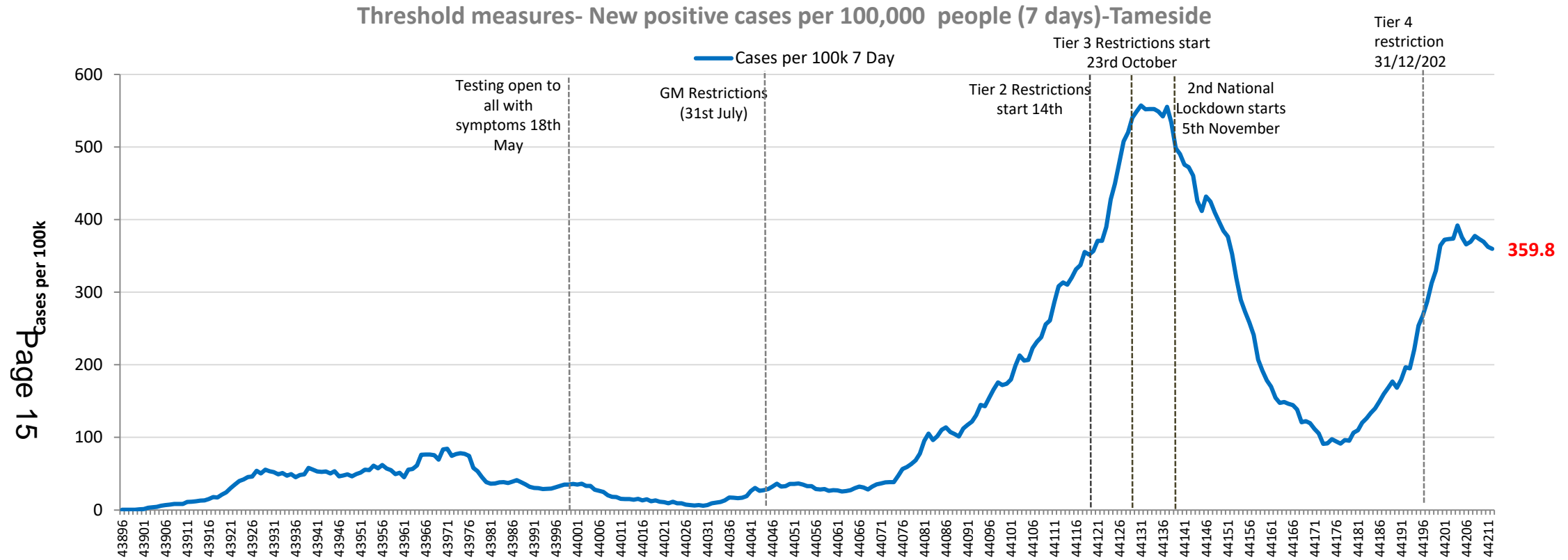
Agenda Item 4.



COVID-19 – What is the Current Situation?



Trends in New Cases for Tameside (16/01/2021)



Current rate of new cases in the last seven days per 100,000 people is **359.8/100,000**

The rate has increased rapidly in recent weeks, however this is showing signs that it is stabilising

Highest numbers of new cases in younger working age adults (20-40)

The Current Situation in Tameside

- Tameside currently 8th lowest rate in GM (Rochdale and Oldham currently lower).
- GM still has lower rates nationally but neighbouring areas such as Liverpool City Region have very high and growing rates.
- The positivity rate (proportion of all tests that come back positive) is reducing.
- Seeing high numbers of outbreaks and some large outbreaks.
- New variant is more transmissible and estimated to be 70% of new cases in Tameside.
- Hospital activity steadily increasing and expected to do so for the coming weeks.

COVID-19 – What is Driving the Current Situation?



What is Driving Spread in Tameside? (1)

There are certain places where COVID-19 spreads more easily:



Crowded places



Close-contact settings



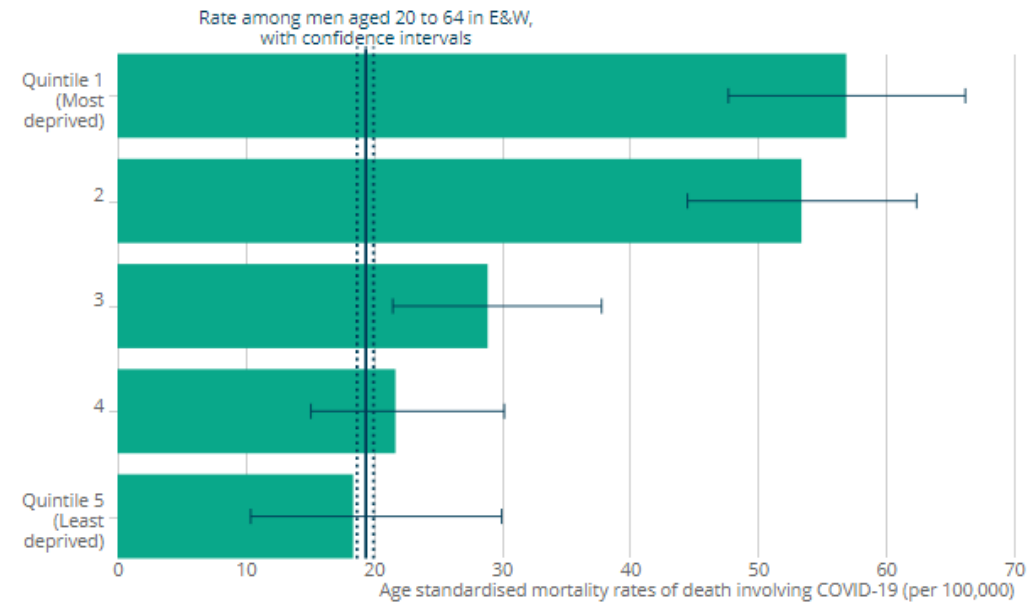
Confined and enclosed spaces

- Widespread circulation of Covid-19 across all parts of the borough.
- Continue to see high numbers of outbreaks in settings across the borough.
- Certain situations increase risk of Covid-19 transmission (The Three C's).

What is Driving the Spread in Tameside? (2)

- Some of our communities are more likely to be exposed to The Three C's
 - people and families living in overcrowded housing
 - people with poor work conditions
 - people who use public transport or car share for work
 - type of work (eg. taxi drivers)
 - smaller settings (takeaways; small shops)
- Some communities at greater risk of severe disease
 - Older people
 - People living with long-term health conditions
 - Occupational exposure

Page 19



Source: Office for National Statistics

- The reasons for this link to existing health inequalities which our residents experience in Tameside

COVID-19 – What Can We Do About It?



Basic Measures to Prevent Transmission

- The same **basic measures** to reduce risk of transmission have been the same throughout the pandemic:
 - Regular, thorough handwashing with soap and running water
 - Social distancing from others of at least 2 metres
 - Wear a face mask/covering when in certain places (especially where the Three C's are more likely)



Page 21

- Following the relevant **guidance and restrictions**
 - Reducing our social contacts
 - National lockdown
 - Only essential retail and travel



- **Finding infections and stopping spread**
 - Test, Trace, Isolate
 - Outbreak Management



Solutions to Tackling the Pandemic

- **Test, Trace, Isolate**

- PCR Testing – wide availability of mobile and fixed sites for those with symptoms to get tested
- Targeted Testing at Scale – rapid lateral flow asymptomatic testing for front line staff and schools
- Contact Tracing – local call handlers / support for high risk settings
- Isolation – messaging and support to self-isolate (including £500 support payments)



- **Covid-19 Vaccination**

- Rapid roll out of the vaccination programme
- Priority groups to prevent deaths and protect the most vulnerable



Encouraging these Solutions in Tameside

- **Ongoing messaging** – lockdown / testing / vaccination.
- **Engaging** with our communities to provide information and listen to concerns.
- **Supporting people** to follow guidelines and reduce spread.
- Finding the right balance on **compliance** (support & enforcement) .
- The **vaccination programme** is already identifying those who may struggle to access (e.g. Troubleshooting transport issues).
- **Humanitarian Response** – this has been ongoing throughout the pandemic but has stepped up again in the new lockdown to provide support to those who need it most in the community.
- **Community Champions** programme.
- **Wider engagement** – workforce; partners (eg. Health & Wellbeing Board); BAME community groups.

Questions?



Neighbourhood Forums - January 2021



Why Community Champions - Supporting a COVID Safe and Healthy Tameside ?



Page 26

- Community Health Champions can empower thousands of Tameside residents – like you – to be up to date on the latest advice/messages about COVID, discuss it and share it with friends and family.
- The Council will keep you informed about the latest advice and guidance so that you can help your family and friend and other community members to make sense about the latest facts about the virus.
- By having and sharing clear information, you, your family and friends and community can make informed choices.
- We will give you the chance each week to share back with us what you are hearing and to discuss any questions you may have.



Why Community Champions - Supporting a COVID Safe and Healthy Tameside ?



- Being out and about and visible in the community
- Getting broader health messages out to friends, family and communities
- Support people who may need additional help and support
- Sharing information and key messages and listening to others
- Can help combat fears and anxieties about testing and vaccinations provide up to date details

Page 27



63% | Female
36% | Male

182

3% | 11-18
8% | 18-29
49% | 30 – 49
30% | 50 – 64
10% | 65+

87% | White British
5% | Asian/Asian British: Pakistani
4% | Asian/Asian British: Indian
2% | Asian/Asian British: Bangladeshi
1% | Mixed/multiple ethnic groups: White & Black Caribbean
1% | Black/African/Caribbean/Black British: African

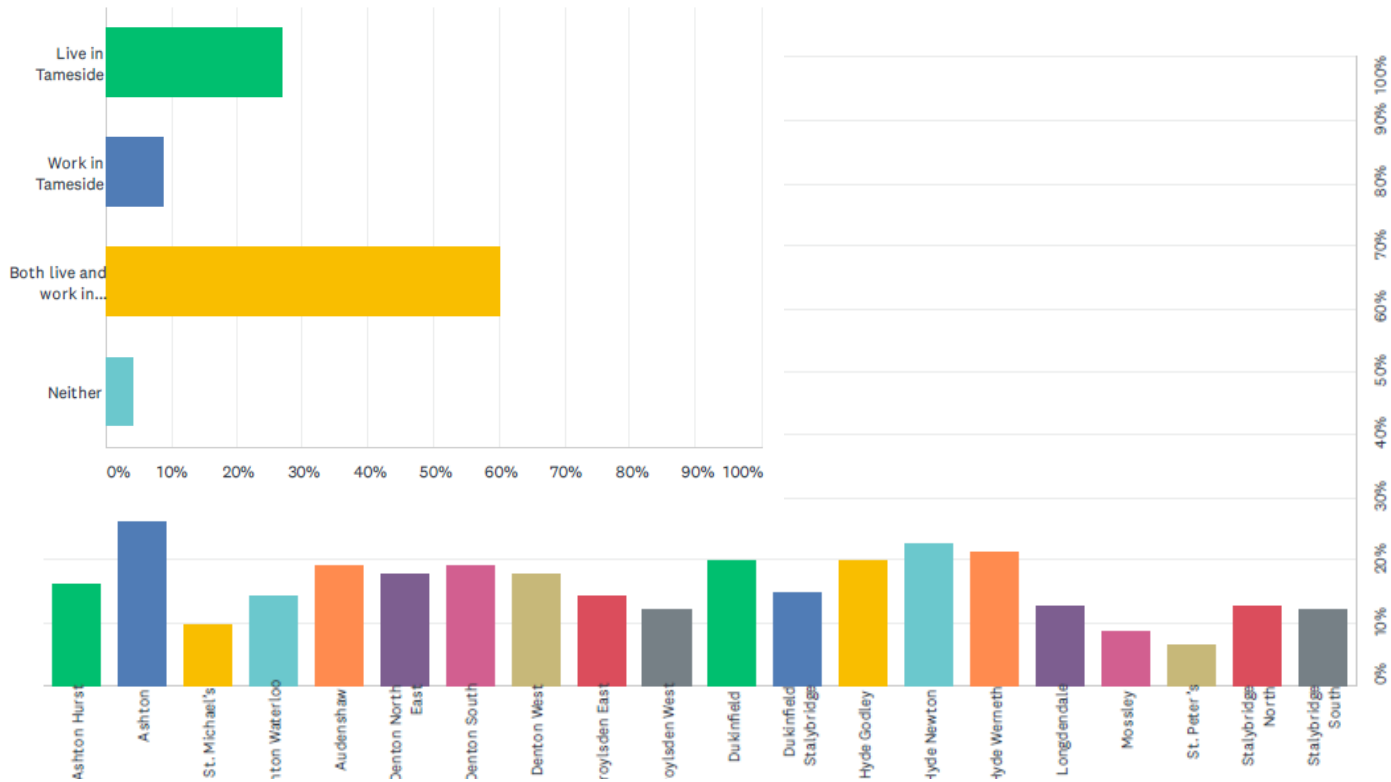
57% | Christian
32% | No religion
8% | Muslim
2% | Hindu
1% | Buddhist

12% LGBTQ+

17% limited by health problem or disability

31% full time or part time carers

3% Ex/Armed Forces



How Does it Work?

1

Information is provided by zoom, email, soon whatsapp and sometimes phone

2

Information is shared by champions in whatever way works for them

3

Champions share ideas, ask questions and provide great feedback so we can all work together and get the messages and information right.

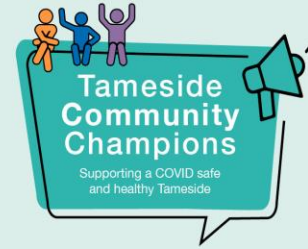
“what do the new measures mean for place of worship?”

“Nobody understands what a support bubble is”

“People really bought into Halloween and changed behaviour when they were given



Champions Positive Feedback



"The two styles of sessions are complimentary."

"Really helped with sharing information and messages with family and friends. The factual information is particularly useful."

"Really helps me with passing information onto patients and also feeding the needs of patients in."

"I really enjoy these meetings and it is very reassuring for the public that we have these channels of communication open."

"The information via the champions has been great and eased lots of anxiety amongst our service users. It has been the best way to deliver up to date, relevant and local information."

"The slide pack is very helpful for me in my role as Community Cohesion Officer. Enables me to pass on correct and up to date information."

"The translated materials and emails are very useful."

"Honest and open conversation – really welcome."

"Can only be a good thing getting messages and information out to a wider audience."

"I look forward to the sessions and have really enjoyed them."

Champion's Projects 2020/2021



This book has been gifted to
**Tameside Community
Champions** book swap by

**TAMESIDE
LIBRARIES**

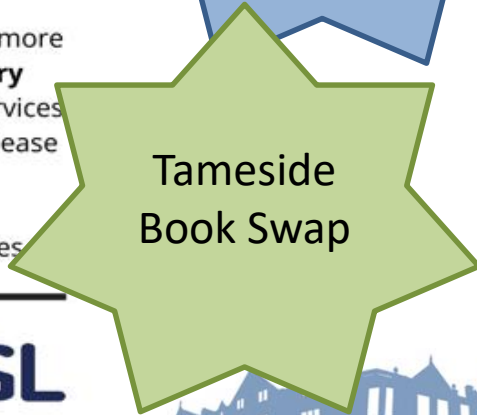
Page 3
If you are interested in learning more
about our free **Home Delivery
Library Service** or what free services
your local library has to offer, please
contact Ashton Library
0161 342 2029
www.tameside.gov.uk/libraries



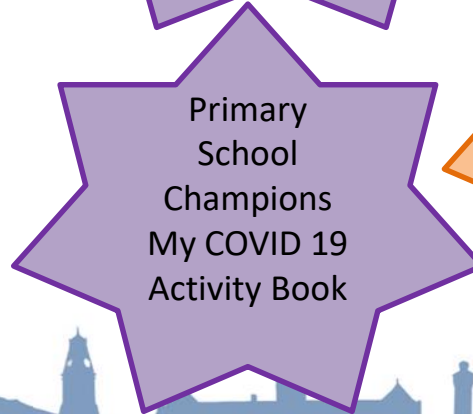
Age
Friendly
Champions
Newsletter



Young People
Champions
Q and A Video
Clips



Tameside
Book Swap



Primary
School
Champions
My COVID 19
Activity Book



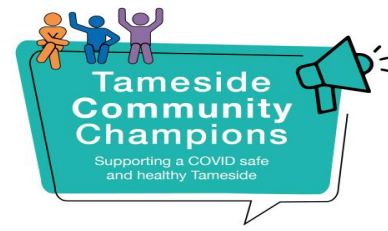
Traffic
Warden-
Face Mask
Project



NSL



Ideas for 2021



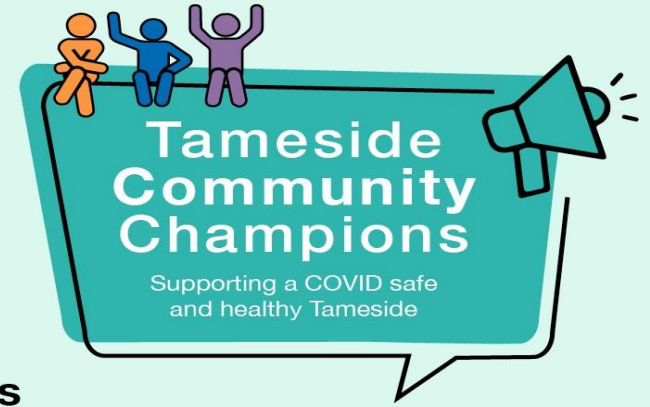
- Vaccine Q&A
- Whats App broadcast
- Engaging other priority groups e.g. taxi drivers, Board Members
- Make Every Contact Count (MECC)
- Safety in our Communities
- Green Spaces – what we can do locally/what we have locally
- Sensible drinking/Alcohol , Drugs and Homelessness
- Suicide Awareness and Mental Health
- Heart Disease and Cancers



Become a Tameside Community Champion

Can you help provide family, friends and other community members with information and support to protect them from Covid?

Sign up to become a community champion.
www.tameside.gov.uk/communitychampions



Tameside & Glossop Covid-19 Vaccination Programme

West Strategic Neighbourhood Forum
21.01.2021



Aims of Vaccination

- To prevent morbidity (illness) and mortality (deaths) **by protecting those most vulnerable to covid**
- JCVI Priorities
 - Older age groups
 - Care Home residents and staff
 - Frontline health and social care workers who provide care to vulnerable people
 - Clinically Extremely Vulnerable



Note: pregnant women and those aged under 16 years will not be offered the vaccine at this stage





Covid Vaccine Update



| | Total number of people vaccinated (1 st dose) | Total vaccinations 1 st and 2 nd dose | % of population in cohorts 1-3 | % of population in cohorts 1-4 | Projected % (22 nd Jan) cohort 1-3 |
|-------------------------|--|---|--------------------------------|--------------------------------|---|
| As at 15/01/2020 | 16,000 | 18,000 | 70.66% | 45.69% | 92.74% |

Page 37

- Approximately 90% of 80+ priority group now vaccinated
- NW average is 36% and national average is 35%
- Health inequalities analysis to be undertaken but access to vaccination data on the national systems is still an issue; working with GM to resolve
- The Safe Steps app shows that 96% of CH residents have given consent to be vaccinated
- Expected deliveries week beginning 18th Jan is 6,000 (4000 OAZ, 2000 Pfizer)
- No wastage and no stockpiling
- 75+ Housebound roll out starts on 18th Jan across all 5 PCNs – aim to complete within 10 days
- Ashton PCN site - Oxford Park - goes live 18th Jan



The Next Phase

AIM: further reduction in hospitalisation and targeted vaccination of those at high risk of exposure and/or those delivering key public services



Page 38

Groups could include:

- Teachers
- Police / first responders
- Military
- Those involved in the justice system
- Transport workers
- Public servants essential to the pandemic response.



Next Steps

- Open Ashton PCN site; Oxford Park
- Complete Priorities 1 – 3 for all PCNS including revisiting Care Homes
- Housebound +70 and appropriate care givers within the home
- Transfer of responsibility for wider health, social care and system staff to ICFT
- Review of activity data including health inequalities; identify if any areas or communities below where they should be and develop mitigating actions
- Review vaccination clinic staffing models; essential to maintain resilient General Practice
- Keep going!



Key Messages

- Visit www.tameside.gov.uk/covidvaccine for local information and FAQs. More info at Nhs.uk
- Confidence in the vaccine – it is safe
- You will be invited to book an appointment when the time is right, please do not phone your GP asking for an appointment
- If you have received your invite and cannot access the online booking system, see if a family member or friend can help you or phone your GP Practice and they will book it for you
- Have someone you live with or family/friend take you to your appointment so don't have to drive but you can wait 15 mins if driving yourself. Follow safe travel. Options such as Miles of smiles, ring and ride available.
- Once you have had the vaccine, please continue to stick to the rules – it will take two weeks for protection to kick in and while it protects you from becoming seriously ill you can still carry and spread the virus to others.



Tameside Council @TamesideCouncil · 8h
The #Covid19 vaccine programme is now underway, and is being rolled out across Tameside.

If you are in a priority group eligible for vaccination, you will be invited by the NHS to book an appointment.

Find out more at tameside.gov.uk/covidvaccine



Page 41



Charlotte Green @CharGreenLDR · Jan 13
Tameside are absolutely smashing their vaccination programme - 14,000 people have received their first jab already and potentially could do all people in vulnerable groups 1-4 by end of Jan. Full story to come

33 111 868

More than 14,000 people in Tameside have had their first Covid-19 vaccine as borough pushes 'ahead of the curve'



HM Government

KEY FACTS ON VACCINES

After clean water, vaccination is the **most effective** public health intervention in the world for saving lives and promoting good health.

*Source: Oxford Vaccine Group

- SAFE - ✓
- EFFECTIVE - ✓
- IMPORTANT - ✓

The [#COVIDvaccine](#) is here and that's great news for us all!

However, it may be some time before many of us will receive the vaccine so it's important we continue to follow social distancing and other restrictions in place.

Find out more at nhs.uk/CovidVaccine.

HM Government

Covid-19 vaccine

The roll-out is starting

Find out about the roll-out at nhs.uk/CovidVaccine

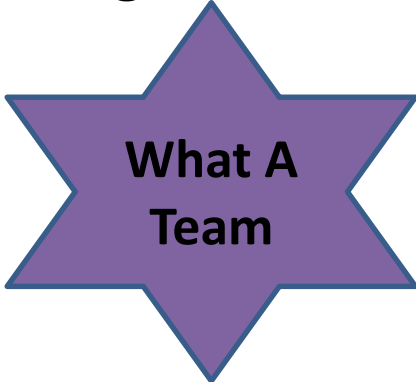
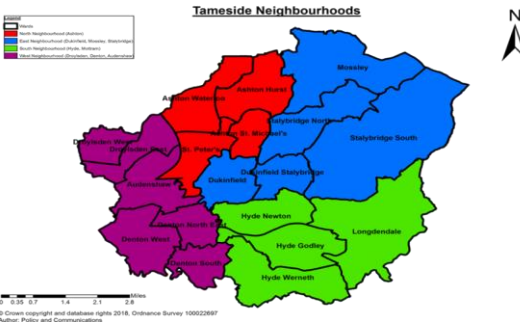


Children's Services Neighbourhood Forum Briefing

January 2021



Early Help/ Early Years & Neighbourhoods



Motivated

Collaboration

Improved Confidence in IT

Resilience

Creativity

Positive

Mental Health

Working From Home

Flexibility

Supportive

Anxiety

Isolation

Personal Challenges

Early Help

- Targeted support with CSC to support vulnerable families during COVID and lockdown – FIW supported over **400 families on a CIN plan**
- Referral and Links with Humanitarian Hub through Early Help **60+ families supported**
- Secured **over £50,000** of additional funding – community grant & Cash 4 Kids to support families/ Save the Children/ Toy Appeal
This enabled us to purchase specifics to support families
Nappies/ Resources/ Baby Milk/ School Uniforms
- Early Years virtual GROW Offer – group/ activities and 1-1 – **1,200 children supported through Children Centre pathways / over 92 children with SEND/ over 3,000 attendees on virtual groups**
- Parenting Strategy / Early Help Strategy & Webpage Launched **over 9,000 hits**
- Relationship offer developed and launched for families
- Virtual group, online and 1-1 parenting support - Over **200 families** have received support and **120 people trained for delivery**
- Early Years & Education pathway support – daily contacts to support schools and childcare settings and families to support attendance and management of concerns –**964 children** supported only **2 escalated to CSC**
- Virtual Early Help Panel continued
- **53 TAS** & with Family Group Conference support as needed supporting **320 children**
- Developed resource packs to support families to engage with activities on line
- Young Carers service delivered a virtual offer and resource packs for all families
- Duty rota from TFT/ EoC enabling a more responsive service across all levels of support both face to face and in homes
- Created a designated duty team to respond to emergencies

WHAT HAVE BEEN THE CHALLENGES

- Initial adapting to Covid 19
- Working differently throughout the partnership - connectivity
- Confidence to try new ways of working
- Not being able to have face to face with families – we don't know what we don't know
- The impact and sustainability of delivering Evidence based interventions virtually to families – not 'trying and testing' these with families
- The emotional impact on children and young people
- IT
- Gaining Voice of Child and the lived life experience at this time
- How do we know children are safe
- School / Early Years closures
- Working from home
- Moving families down/out of the continuum. VCIFP are offering limited support.
- Keeping schools/settings engaged in the TAS process – low number of EHAs being completed by partner agencies, not being proactive in identifying emerging needs and not seeing this as a priority
- Not having peer to peer support within teams as not office based
- Personal/work life balance – WFH
- Families using COVID as an excuse to disengage
- To get vulnerable children into schools during lockdown
- Administration of Free School Meals has been a challenge/families understanding of this as well/target audience complex needs and our approach



Feedback Received

I just want to let you know that Racheal has done amazing with AR and family she truly is a gem! Her hard work has supported the family to get AR home and cared for by her parents and for her to spend her first Christmas with her family

'Nothing is better than being able to pick up the phone and speak to someone who can point you in the right direction and that is exactly what the Neighbourhood Team have done for me.'

I am incapable of describing what You have done for me and my daughters.. In fact you have done your job with me to the fullest and in good way full of kindness and everything going well because of you and your help.. You was like an angel who holds a magical sticks and achieves for me everything.. My situation has stabilized and I have a permanent house because of your help.. The help this year with with every small and large thing, school, health condition, and everything, and you did not leave me.. even during your holiday you make your friend helped me.. even with my status situation.. you Prepared for me and for my daughters the food and tools which is necessary for the house and many things.. without you I could not bear the situation and the good life her for me and for my daughters..

This has been the most wonderful experience, I've enjoyed all the learning, I now clearly understand how to communicate with my children

P
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S
Without the advice from other professionals that form part of our Team Around the School we would not have had the results with mum that we have and in turn this has improved the pupils attendance and the general wellbeing of all the children in the family. The TAS meeting helped the whole family and took inconsideration that the children are Young Carers. We have had no other concerns over the family since the TAS meeting and mum feels that the process worked really well for her family and has helped to make life better for herself and her family which is the best result we could have hoped to achieve."

I thank you unconditionally for ALL your support and good advice. It helped enormously having the family conference...Having you there was just what we all needed. Your a lovely person very easy to talk to and very unjudgmental. I thank you from the bottom of my heart for being there not just for me but ALL of us. Your an inspiration
Xxxx

non-judgmental and made me feel at ease to open up and share the struggles I was facing

Helped me with my anxiety especially now with covid –

Thank You - Please believe me when I say Im so very grateful for what u've done in such a short time for us. U really are a special n deserve everything n more. Have a absolute brill xmas n new year. All my love M M X

I can understand my daughter much better



Service Pressures During Covid

- Social Care and Early Help services have worked consistently throughout the pandemic – unsung heroes
- Demand for Early Help and Social Care services has been very high
 - Services have been resilient and flexible
 - Staff have adapted to new working conditions, sickness and worked at risk of Covid on a daily basis
 - There has been increased external pressures on services such as schools, health and Police
 - Big increase in contacts and referrals from Police
 - Increased pressures on families > additional demand

Page 49



External Pressures

POINTS OF ENTRY

EXTERNAL FACTORS

Lockdown –
Hidden Harm,
DV, Police
Issues, Poverty,
Worklessness

SYSTEM PRESSURE

Contact: + 14% on last year

Open Cases –10% Decrease in year to
31 Mar 2020

- 7% Decrease Mar – Jul

-12% Increase Jul – Dec

Net increase 5% since March

Children on CP Plans:

- 5% on last year

- Volatile – broadly static in
pandemic

Cared for Children Numbers: + 3% on
last year

- 1.25% Increase Jul – Dec

Increased Complexity of Existing Cases
– Quantifiable??

POINTS OF EXIT

DE-ESCALATION
/ EXIT

Discharge from
Care – Slowing

Lack of

Placement
Availability

Risk Averse

Examples of Excellent Work by Social Workers During Covid

- Working innovatively with children and young people using technology and children and young people appreciating this.
- Being creative in seeing children young people in lockdown, not just sitting in the house: going to the park etc.
- Creatively enabling Family Time to happen, not relying on the Contact Centre
- Offering families the option to attend Child Protection Conferences in person or virtually.
- Working more collaboratively with Early Help services around particularly vulnerable families: e.g. food parcels and children missing from education.
- Making better use of family networks to care for children in emergency situations.

Page 51



Schools - Update

- Headteachers and school staff worked tirelessly despite huge challenge
- Disproportionate disruption to education for children in NW and disadvantaged
- In the Autumn term, as of 2 December 2020, almost all schools affected:
 - 579 students and 364 staff confirmed COVID
 - 2,793 students and 131 staff isolated in two weeks previous

Page 52

Current attendance 17% (25% primary) in line with GM

All national exams and assessments cancelled for summer 2021

- Current requirements for schools to remain open for: vulnerable children; critical worker children; nursery
- DfE funding for additional costs incurred due to COVID-19 although there are significant restrictions and concern about the financial pressures on schools



Schools - Support

- Support for schools and colleges continues to be available to all schools
- Collective processes which support safe and sensible local decision-making.
- Planning and communication: daily calls, scenario planning group, TASH, TPC, Special School Heads, at least weekly bulletin from AD Education
- Public Health and Health and Safety webinars
- Risk assessment template and advice, regular COVID Committee review process
- Round the clock availability of officers for schools
- Parent Helpline for parents with children with additional needs



Schools – Remote Learning

- Summer - DfE laptops for children with SW and disadvantaged Y10
 - Autumn/Spring - additional laptops for disadvantaged children isolating due to COVID-19 from Y3
 - Challenging expectation to teach children in school and at home to a high standard
- Support for schools from DfE EdTech Demonstrator school and Russell Scott Primary School
- Improvement & Partnerships offer to schools streamlined and focused on disadvantaged children
- Education Endowment Foundation CPD, Making a Difference for Disadvantaged Learners
 - National Tutoring / Tutor Trust
 - Early language support – Making it REAL; WellComm; Helicopter Stories; Y1 research seminars



Schools – Free School Meals (FSM)

- October half-term over 5,000 supermarket vouchers (£15 per child)
- Winter COVID Grant, supermarket vouchers (£40 per child)
 - Christmas: FSM in schools 9,554, 436 EY Pupil Premium, 1,085 vulnerable 2-yr-olds additional vouchers for families in need who did not meet the criteria
 - February half-term (£15 per child)

Page 55

Schools are providing food parcels or supermarket vouchers for children isolating or unable to attend school due to COVID-19



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